QR-PATROL USER GUIDE

Web application

A guard tour system

A LITTLE BIT ABOUT QR-PATROL

QR-Patrol is an innovative guard tour monitoring system which helps security companies manage their guards and officers remotely in real-time and get full control over the guard tours accomplished in any location worldwide.

> *"Safety is a small investment for a rich future."*

QR-Patrol guard tour system relieves officers from daily time consuming processes such as filling paper reports and making repetitive phone calls to the Monitoring Center that provoke confusion and misunderstandings.
The whole procedure is defined by strict guidelines and simple actions to take. Guards and officers can quickly send incidents reports, implement patrols and any other guard service by taking advantage of the last innovations in technology.

> *"Prepare and prevent*
> *Don't repair and repent."*

CONTENTS

Introduction

QR-Patrol is a real time guard monitoring system which skyrockets the efficiency of security companies and offers them the ability to upgrade their security services via cloud infrastructure and smartphone technology.

- Mobile - smartphone technology use
- Real-time email notifications
- Cloud infrastructure - minimum cost required
- Instant activities' reports and history logs
- GPS position tracking

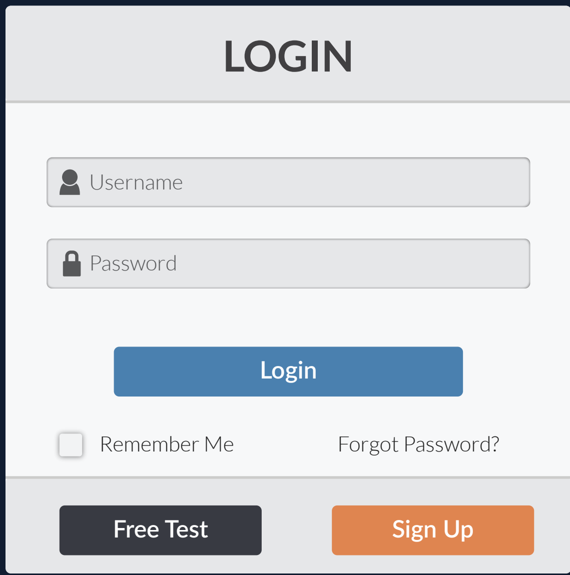
START QR-PATROL

First of all, download the mobile application from the App store or Android Market:

Download from APP STORE   Download from GOOGLE PLAY

Secondly, connect to the web application, launching https://followmystaff.com. At the screen appearing you have some options to choose in order to login to the system, sign up or simply use the demo version. Please follow the instructions on the next page.

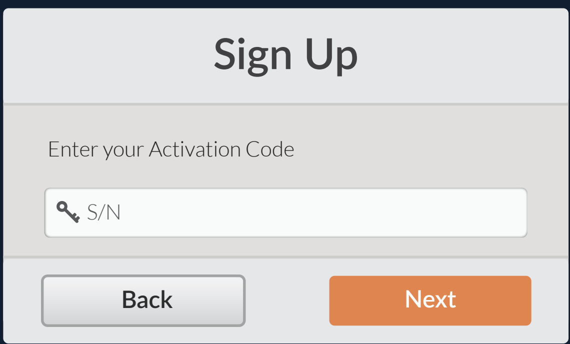
Login / Register



Launching https://followmystaff.com, a login screen appears asking for a Username and the Password of the user.

In case you would like to make a Demo use of QR-Patrol system, simply click on the “Free Test” button and you will be immediately logged in the web application as a demo user.

In case you have received an activation code for QR-Patrol activation, click on the “Sign Up” button at the bottom right of the Login screen.



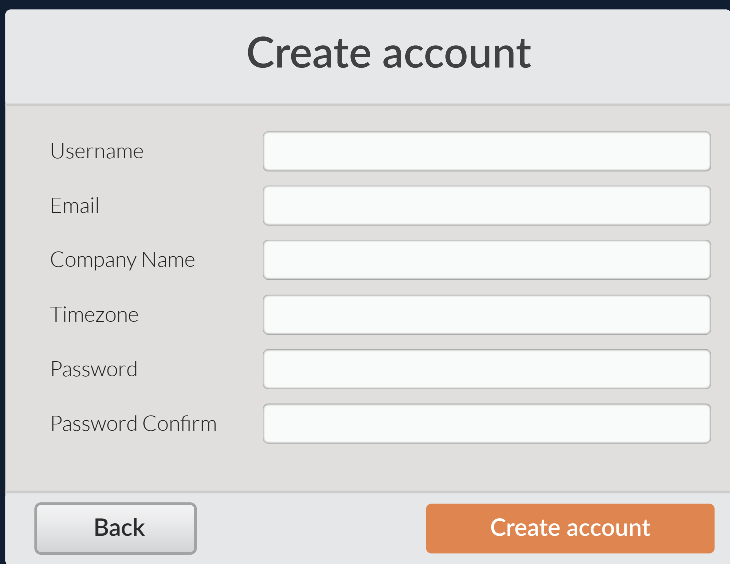
On the Sign Up screen, simply type the Serial Activation Code you have received and click on Next button.

The Activation Code will have been sent to you by an automatic e-mail from QR-Patrol a few minutes after you have completed an order of a QR-Patrol monthly or yearly plan on the online shop (http://www.qrpatrol.com/pricing)

On the next screen, you can create your own account in the QR-Patrol web application.

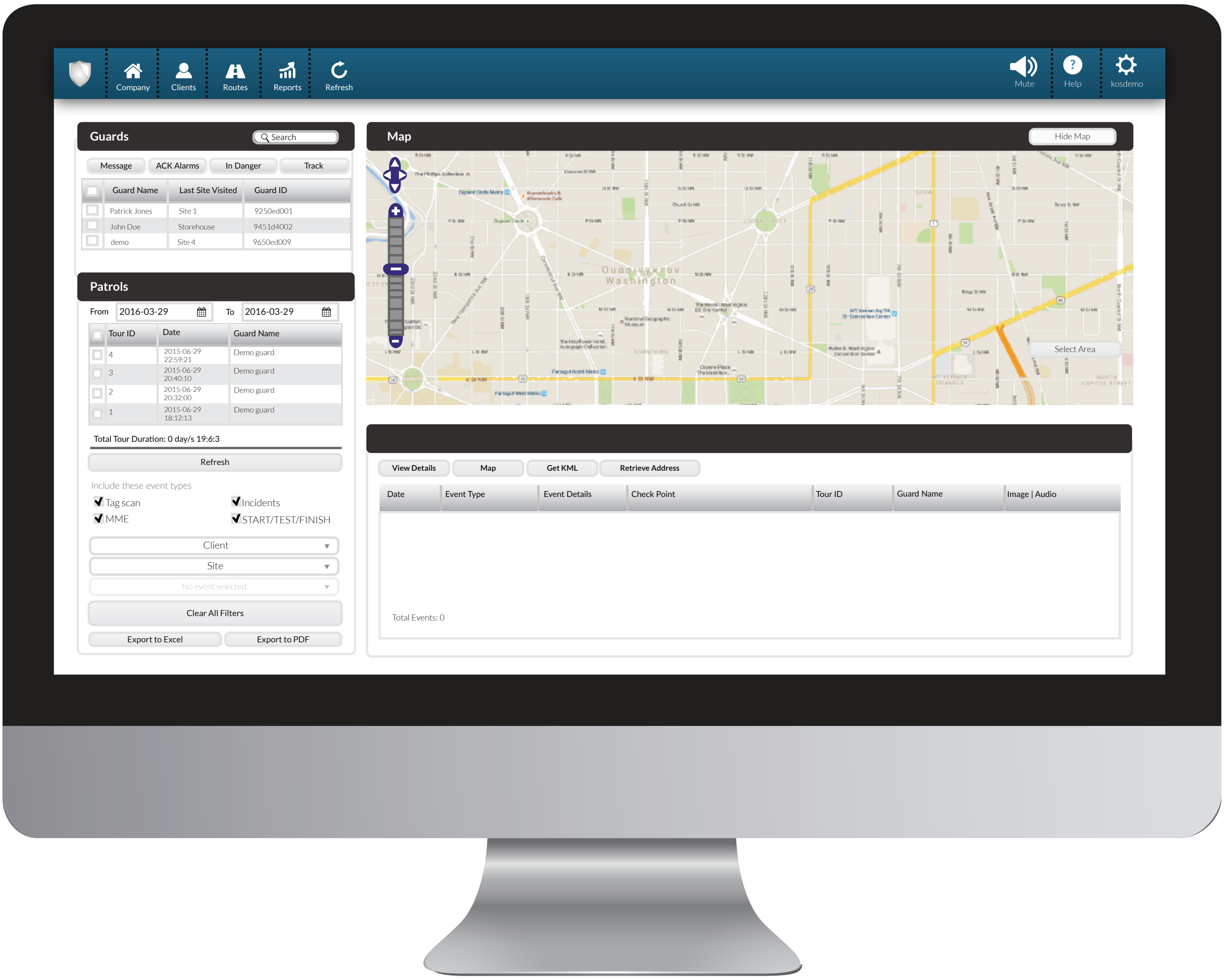
Fill in the form with all of your data (username, email, company, timezone) and choose a secure password for your login to the system.

After filling in the form, click on “Create Account” and you will be ready to use QR-Patrol application by typing the credentials you just chose.



Dashboard

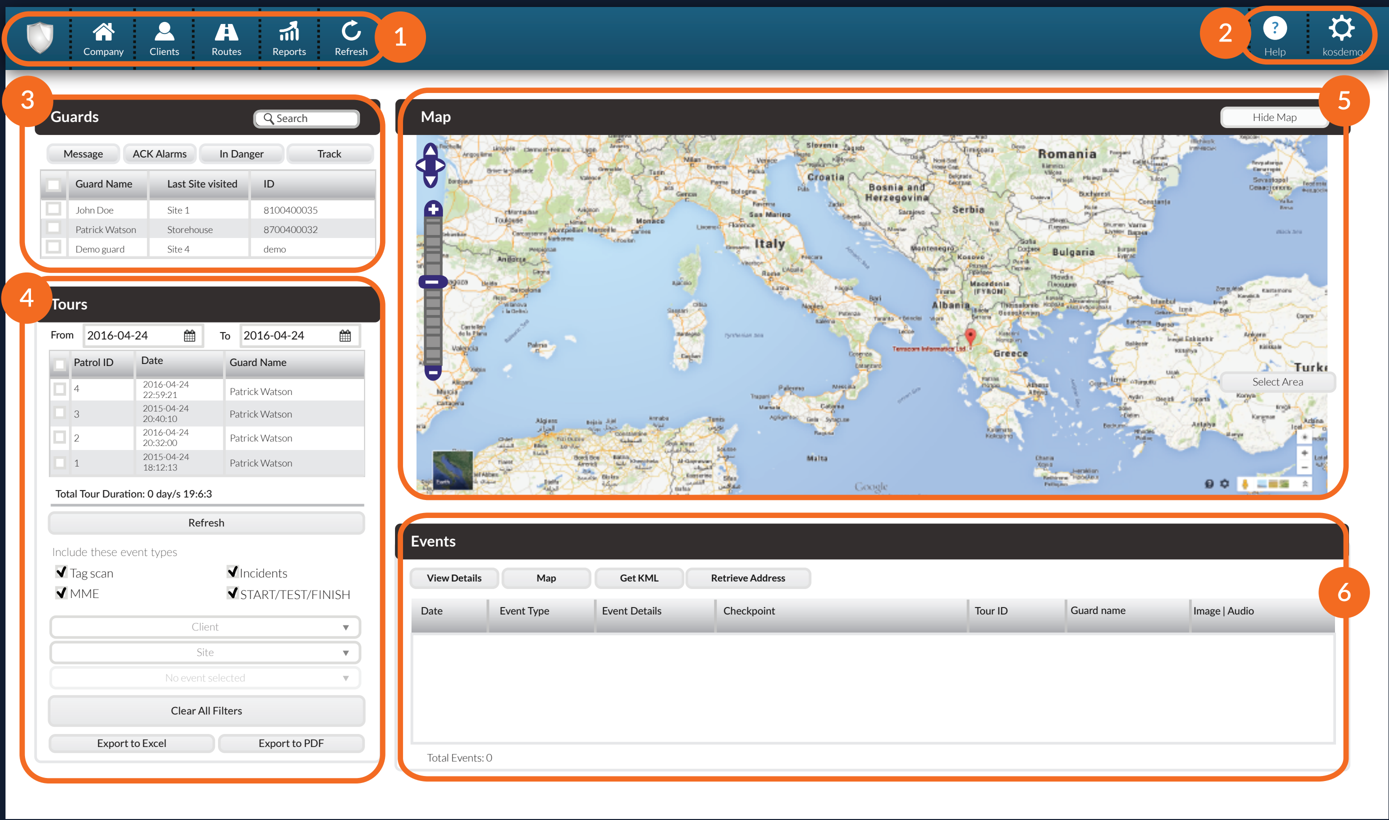
Logging into the web application, you can now access the full functionality of QR-Patrol. The central screen of the application consists of all the neccesary information and actions in order to immediately manage patrols and guard tours and gain full control over your officers' activities.



At the top you can see the main toolbar of the application, with the following options:

- **Company**, which includes all info about the company (clients, branch offices, users, etc.)
- **Clients**, which includes all the clients of the company.
- **Routes**, where you can organize and schedule routes.
- **Reports**, where you can export advanced filtered reports.

Dashboard



Basic Navigation Bar

1

Navigate through all the basic options of QR-Patrol web application such as Company, Clients, Routes and Reports.

Help / Settings options

2

Change the language of QR-Patrol application (English, Spanish, Italiano, Greek, Russian, German, Portuguese) and login settings.

Guards section

3

Select guard(s) in order to view all available patrols or make a specific action (track guard, send message, mute, etc.)

Tours section

4

View all tours for the selected guard(s) by selecting dates, client, site and export data to excel or PDF format.

Map

5

Monitor all guards' activities on the map and select a specific circle area in order to see all guard's activities in this area.

Events section

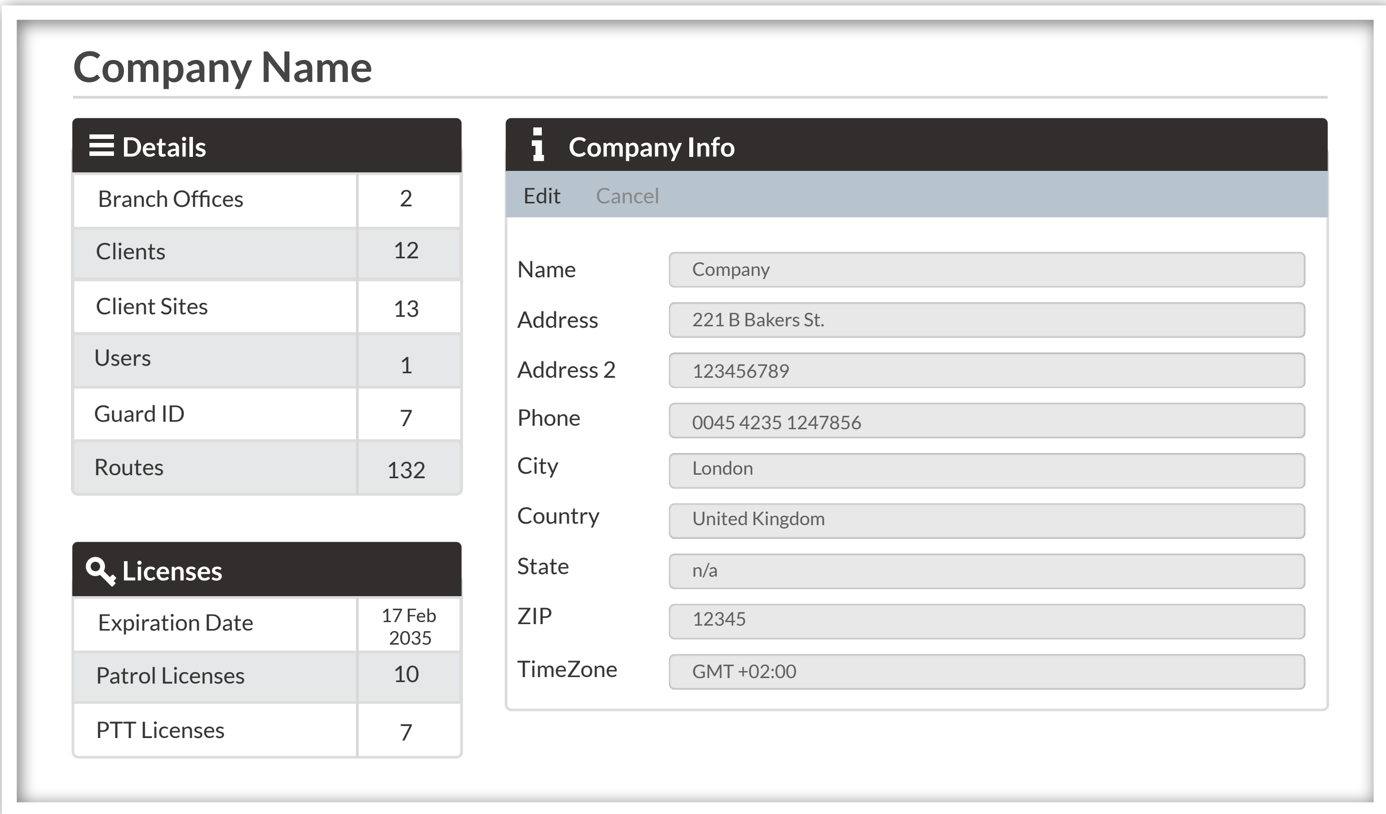
6

For submitted events, you can see more details such as event location, photos, voice recordings, notes or signature of the guard.

Company Info

To start with the web application, click on "Company" button in the Basic Navigation Bar. A drop down of choices appears.

- Events Browser
- Company Info
- Branch Offices
- Users
- Guards
- Check Points
- Incidents
- Custom Maps



By choosing the Company Information Panel, you can see some basic information and details concerning your security company. Select "Edit" option in order to change the basic info about your company.

QR-Patrol
Guard Tour System

Branch offices

You can access your company's branch offices panel by clicking on the top left "Company" tab and select "Branch Offices" as shown on the right.

You will be prompted to the following screen:

Branch Offices

Add Branch   Edit   Manage   Remove   Search

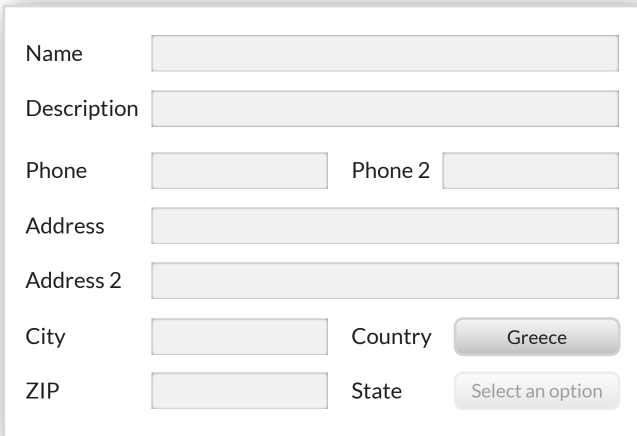
Name	Descrpition	Users	Clients	Check Points	Guards
London	Root Branch	6	3	7	8
Main Office	Sub Branch	5	3	5	4

The panel is composed by a light blue toolbar of actions (Add Branch, Edit, Manage, Remove and Search) and a list of your security company's branch offices.

Add a branch

By clicking "Add branch" a new page (as shown right) will appear.

Fill-in the details for the new Branch and press on the button Confirm. After completing the addition, the newly created Branch office should appear in the list of Branch offices.



Branch offices

Edit a branch

To edit a Branch office, select one from the list of your company's Branch offices and click on "Edit"; a new page appears, containing 5 panels:

- Details (general data for the Branch)
- Users (list of Users assigned to this Branch)
- Clients (list of Clients assigned to this Branch)
- Check points (list of Check points assigned to this Branch)
- Guards (list of Guards assigned to this Branch)

You are able to edit the data under "Details" panel, as well as manage the list of associated Users/Clients/ Checkpoints/Guards.

Details

Name: Company
Description: Root Branch
Phone: 123456789 Phone 2:
Address: 221 B Bakers St.
Address 2:
City: Liverpool Country: London
ZIP: State: Select an option

Users

Full Name	User Name
Mike	Owens
John	Doe
Melissa	May
Richard	Brandon

Clients

Name	User Name
Mike	jack34
Fay	fay_ter
Clayton	clay_rt

Checkpoints

ID	Name	Client	Site
6037	check1	Mike	Store
6042	check3	Mike	Warehouse
6044	check4	Fay	Store 3

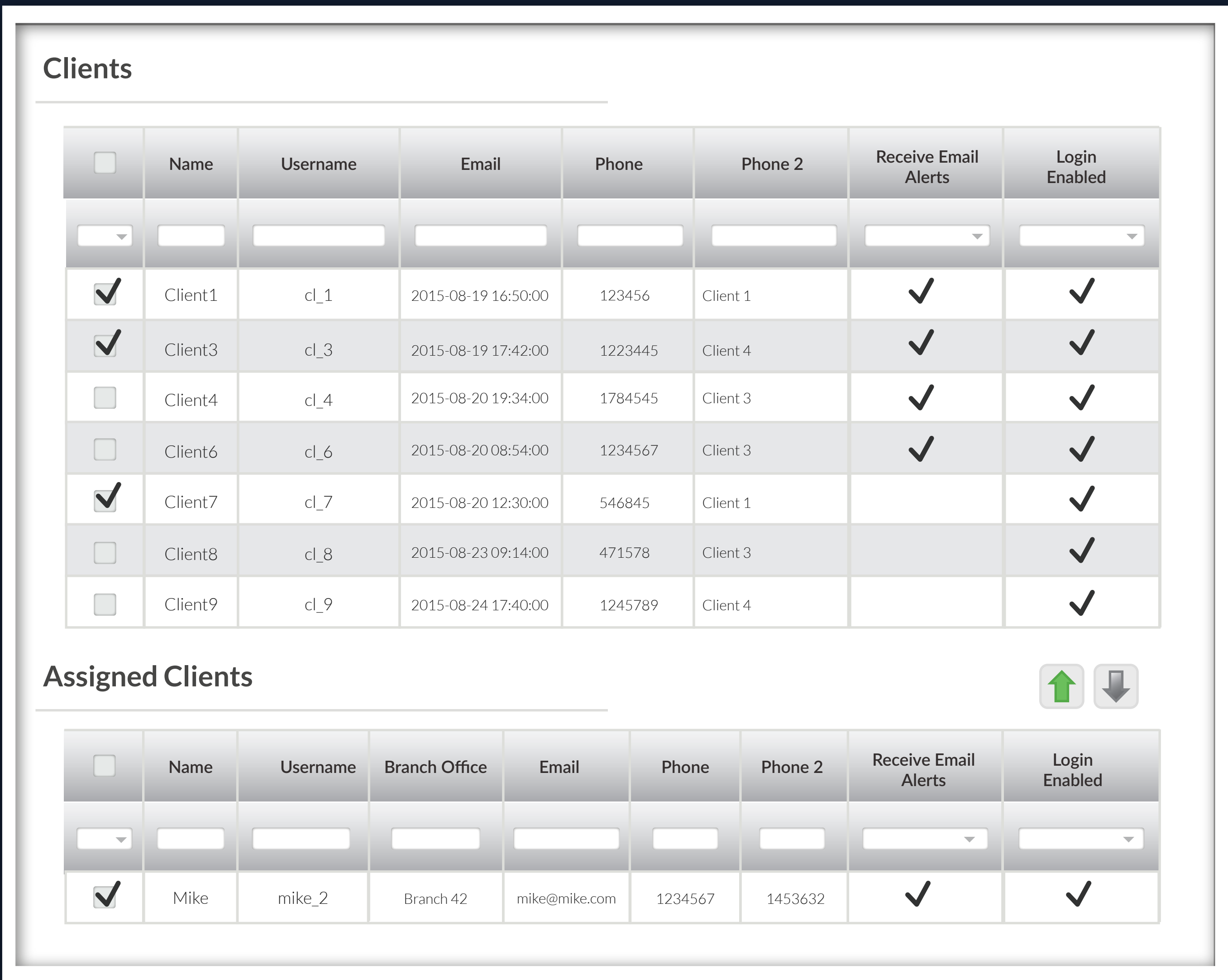
Guards

Guard Name	Guard ID
Guard 1	1150700065
Guard 4	1150700061
Guard 5	1150700071

For Example: Click on the Gear icon available on the Clients panel. A new page will appear (as shown below) containing:

- A list of assigned Clients (upper panel)
- A list of available Clients (bottom panel)

Assign a Client to the Branch by simply clicking on the respective checkbox. By pressing the plus button the Client appears in the list of the assigned Clients. In the same way, you can remove Clients from the list of assigned Clients by simply clicking on the Client checkbox and clicking on the minus button.



Clients

☐	Name	Username	Email	Phone	Phone 2	Receive Email Alerts	Login Enabled
✓	Client1	cl_1	2015-08-19 16:50:00	123456	Client 1	✓	✓
✓	Client3	cl_3	2015-08-19 17:42:00	1223445	Client 4	✓	✓
☐	Client4	cl_4	2015-08-20 19:34:00	1784545	Client 3	✓	✓
☐	Client6	cl_6	2015-08-20 08:54:00	1234567	Client 3	✓	✓
✓	Client7	cl_7	2015-08-20 12:30:00	546845	Client 1		✓
☐	Client8	cl_8	2015-08-23 09:14:00	471578	Client 3		✓
☐	Client9	cl_9	2015-08-24 17:40:00	1245789	Client 4		✓

Assigned Clients

☐	Name	Username	Branch Office	Email	Phone	Phone 2	Receive Email Alerts	Login Enabled
✓	Mike	mike_2	Branch 42	mike@mike.com	1234567	1453632	✓	✓

In the same way, you can manage the list of associated Users/ Checkpoints/Guards.

Clients can login with their own credentials and monitor (only) the actions of the Guards that have taken place to their own sites!

**NOTE

Client site assignment

To assign a client site to the selected branch office you have to:

- ✓ Select one of the available client sites from the list
  Note: The grey arrow pointing up should have turned green

- ✓ Click on the green arrow button

Notice that the client site disappeared from the list of available client sites and appeared in the list of assigned client sites.

Remove an assigned site

To remove an assigned client site from the selected branch office you have to:

- ✓ Select one of the assigned client sites from the list.
  Note: The grey arrow pointing down should have turned blue

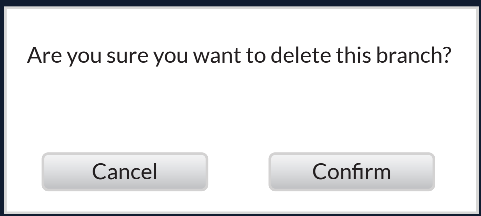
- ✓ Click on the blue arrow button.

Notice that the client site disappeared from the list of assigned client sites and appeared in the list of available client sites.

Remove Branches

To remove a branch office you have to firstly select one from the list of your company's branch offices.

After selecting from the list, you can click on "Remove", which in turn will bring up a confirmation popup dialog. By confirming to delete, the branch office shall disappear from the list of branch offices



Users

Users are the people assinged to receive guards' SOS alerts and Route report e-mails from the system. You can access the Users panel by clicking on the top left "Company" tab and select "Users", as shown on the right screen.

Login to QR-Patrol web application

followmystaff.com

Users

Add Edit Remove Inspect Account Search

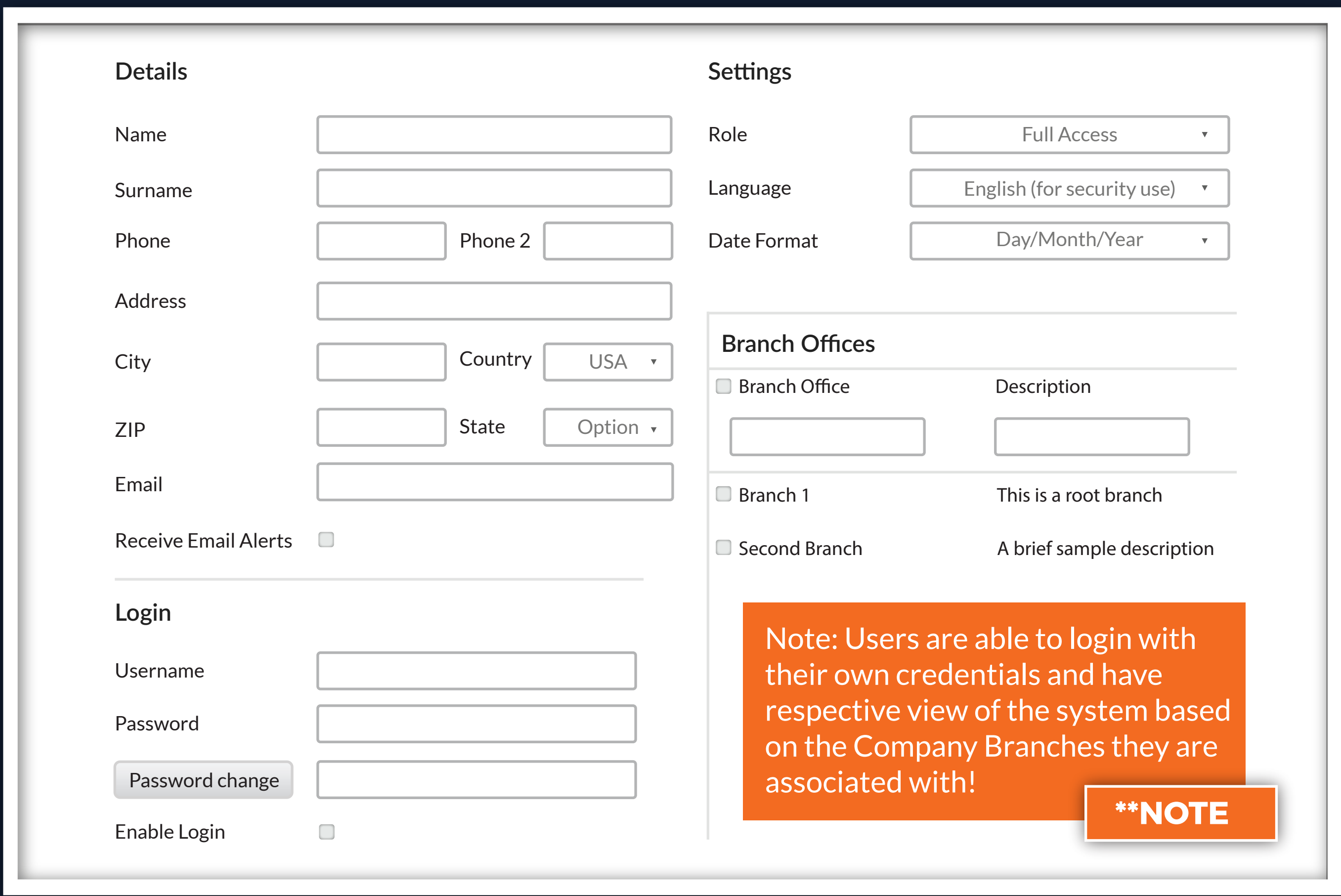
Name	Username	E-mail	Phone	Receive Email alerts	Active
User 1	user_162	j.fish@ads.com	697xxxxxxx	√	
Main User	user_148	j.doe@user.com	123456789	√	√
User 2	user_446	security@asd.de	6977xxxxxx		√
User 2	user_1458	mysec@afq.it	6977xxxxxx	√	√

You can see the list of the users in your web application and all the data available for each user. You can now add a new user, edit an existing user or remove one. For quick data access, you can search for a user from the search bar on the top right of the actions bar.

Add a new user

By clicking "Add new user" a new page (as shown on the right screen) will come up, with the following sections:

- ✓ Details (General Information)
- ✓ Login (Manage Login for this user)
- ✓ Settings (Personalize the User Login)
- ✓ Branch Offices (list of available/associated Branches to this User)



Edit User

To edit a User, you shall select one from the list of your company's Users. Click on "Edit", which in turn will bring up a new page as displayed on the left screen. You can now edit any of the fields displayed. By confirming the changes, they shall be reflected in the list of Users.

Remove User

To remove a User you shall select one from the list of your Users.

After selecting from the list, you can click on "Remove", which in turn will bring up a confirmation popup. By clicking on Confirm button, the User will disappear from the list of Users.

Guards

Guards are the people assigned to accomplish-guard tours and patrols. You can access the Guards panel by clicking on the top left “Company” tab and select “Guards” as shown on the right.

Guards

Edit   Export to Excel

Guard ID	Guard Name	Branch Office	Pin	Patrol	PTT	Last latitude	Last longditude	Accuracy	Contact
22a0e000a6	test	002							
45a0e000d1	Guard 1	007		√		39.62717	20.28887	1000	2016-03-08
96a0e000b3	Guard 2	004		√	√	0	0	0	
49a0e000c4	Guard 3			√		39.62744	20.88281	29	2016-03-09
77a0e000a1	Guard 4			√	√	39.62712	20.88245	38	2016-03-05
22a0e000d5	Guard 5	009		√	√	39.62145	20.87248	31	2016-03-05
78a0e000b4	Guard 6			√		39.62248	20.88235	11	2016-03-05
80a0e000c1	Guard 7			√		0	0	0	

Total Persons:	7
Patrol Licenses:	7/7
PTT Licenses:	2/7

You can see the list of the guards assigned to the system and all the necessary data about them. You can click on Edit in order to edit the info of a guard. On the bottom, you can be informed of your account details and the active licenses of your QR-Patrol subscription plan. (You can also see about PTT Licenses. For more information about QR-PTT push to talk over IP application, click here).

QR-Patrol
Guard Tour System

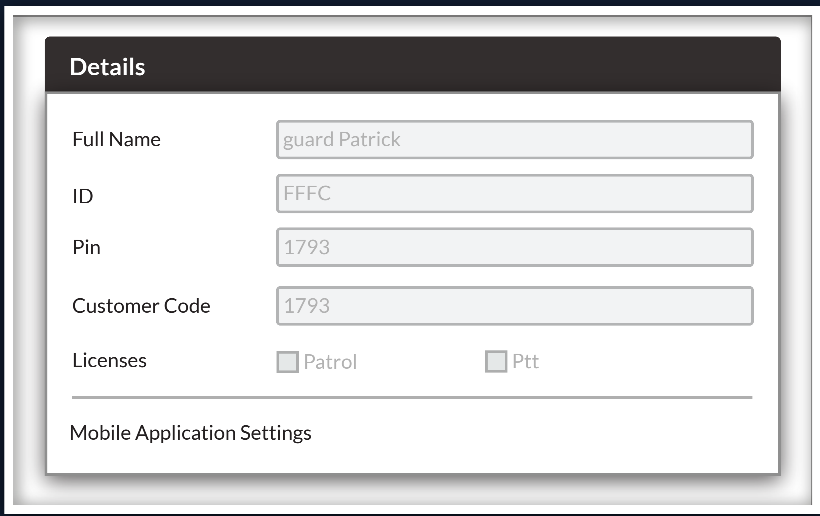
Edit Guard

To edit a Guard, you shall select one from the list of your company's Guards. Click on "Edit", which in turn will bring up a popup dialog displaying on the right.

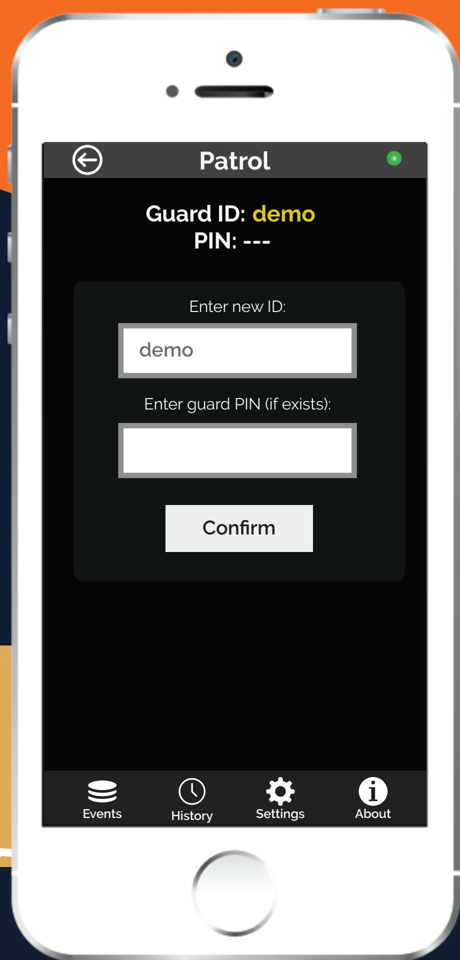
You can now edit:

- ✔ The Guard's details
- ✔ The Mobile App settings

By confirming the changes, they shall reflect in the list of Guards.

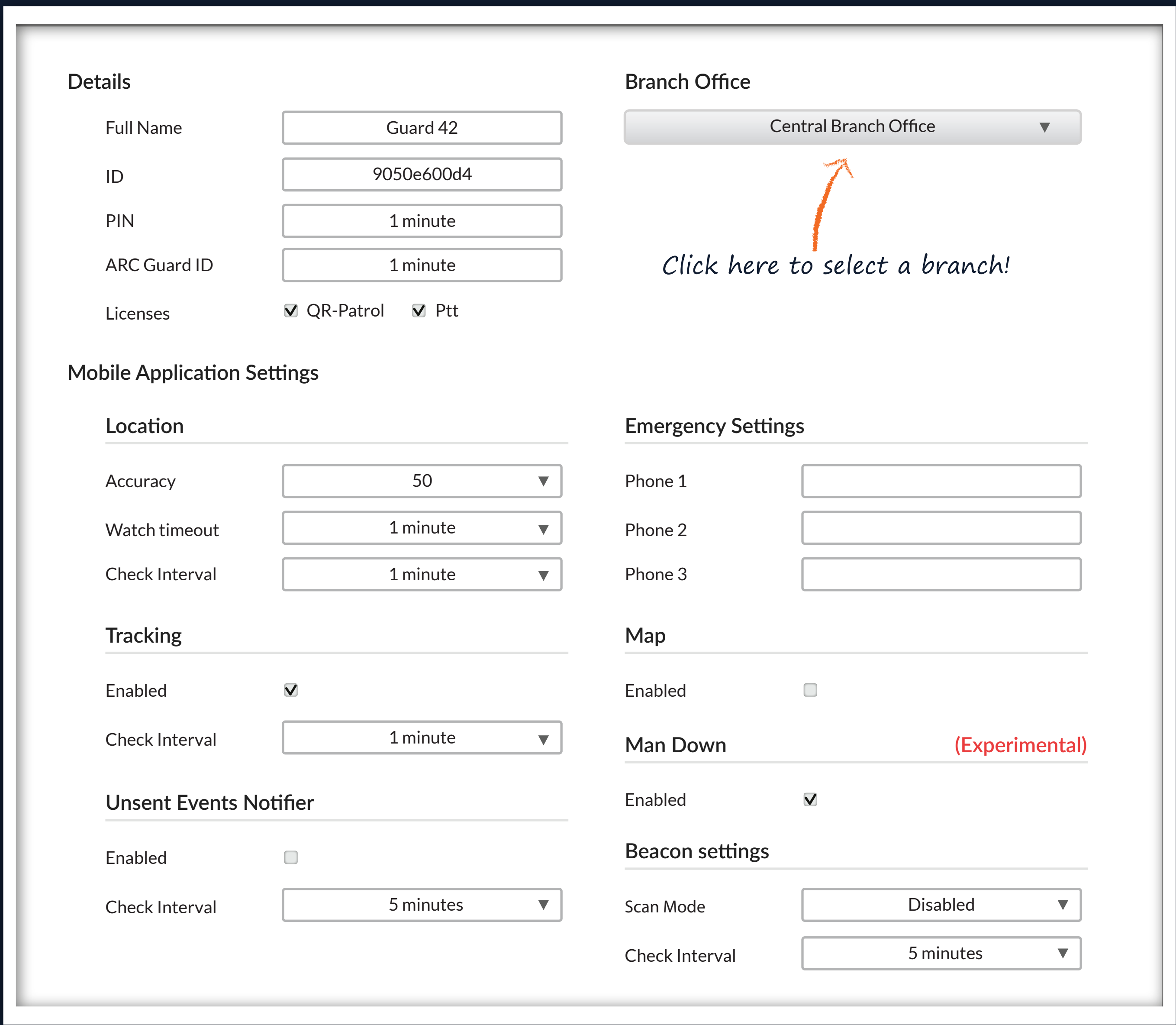


In the mobile application, the default account is the demo account. So, in order to use the application with your own guard accounts, press the orange button (Change Guard ID) and a screen is coming up as shown on the right screen. Type your unique guard ID and PIN (if a PIN has been chosen in the "Guards" section in the web application - see above image) and press "Accept" to confirm.



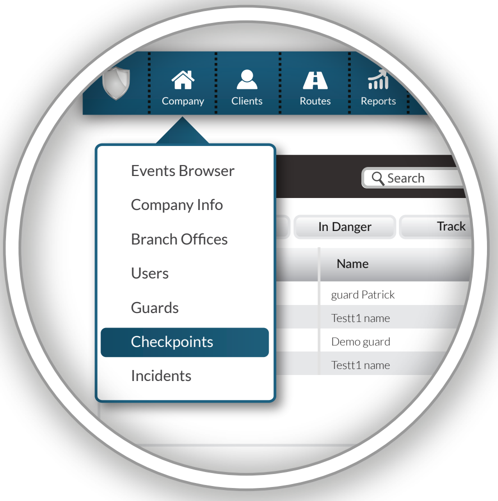
The above process is especially useful when the same mobile device will be used by many Guards. (Each guard will have to switch to his own credentials)

Edit Guard



In the mobile application, the default account is the demo account. So, in order to use the application with your own guard accounts, press the orange button (Change Guard ID) and a pop up is coming up as shown on the right screen. Type your unique guard ID and PIN (if a PIN has been chosen in the "Guards" section in the web application - see above image) and press "Accept" to confirm.

Checkpoints



Checkpoints are QR-code or NFC tags which are placed in specific locations on buildings and assets in order to enable remote management and monitoring. You can access the Checkpoints panel by clicking on the top left "Company" tab and select "Checkpoints", as shown on the right.

Checkpoints

Check Points

View QR-code | Add QR-Code | Add Beacons | Edit | Remove | Export to Excel | Search

ID	Check Point Code	Client-Site	Branch	Check Point Name	Locked	Check Point Notes
16829	08cfc856-7024000-11	Client1: House	Central	Back door		Check window at right
16826	08cfc856-7024000-11	Client1: House	2nd branch	Back door	√	Check window at right
16827	08da16e4-f30f000-11	Client1: Mainstore	Sub 1	Front door		Checked locked door
16822	08fb3e95-1ac4000-11	Client2: Airport	Branch 3	Front Entrance	√	Check all windows
16824	091ec188-ab37000-11	Client2: Station	Branch 4	Corridor		Check all lights and turn off

By clicking on Chekpoints, the above screen appears. You can now view the ID of each checkpoint, the Check Point Code, the site on which it has been assigned to and a name/description of the Check Point (e.g. Back door) as well as some notes regarding the specific checkpoint, which will appear on the mobile application at the time a guard scans this checkpoint.

The attribute "locked" means that the checkpoint cannot be assigned to another site via the mobile QR-Patrol application and it has to be unlocked so as the assignment will take place.

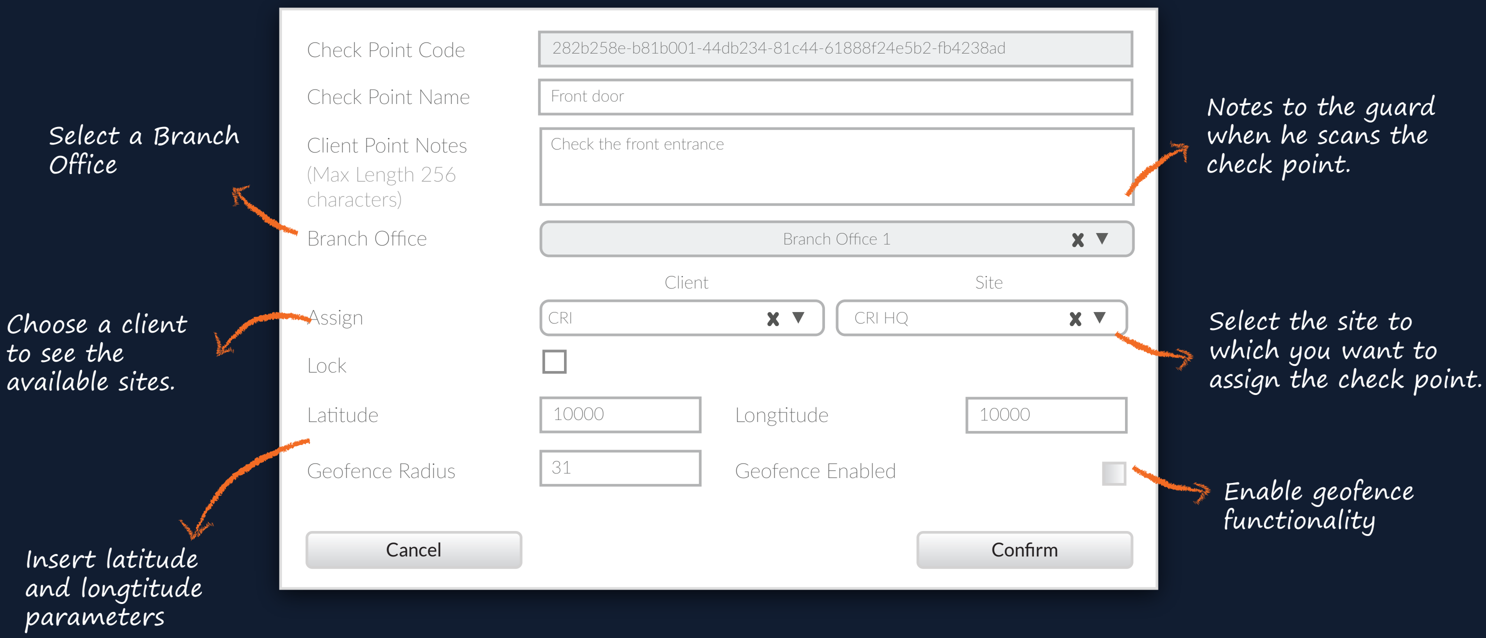
View QR-code

By clicking on “View QR-code” a new popup dialog (as shown on the right) shall come up. You can now check the QR-code and all the information about it.

You can also scan the QR-code if you run QR-Patrol mobile application, save the QR-code as a PNG image file on your computer or print it.

Don’t print frequently,
think of the environment!

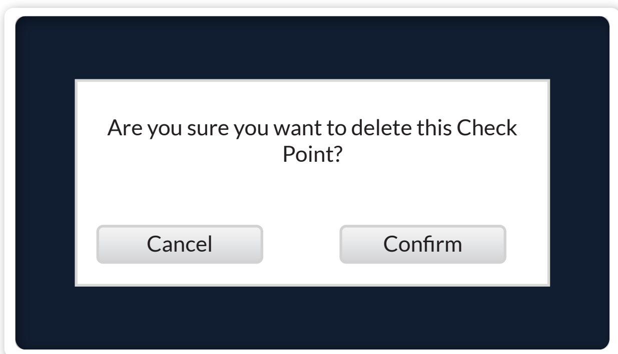
Edit a checkpoint



Remove Checkpoint

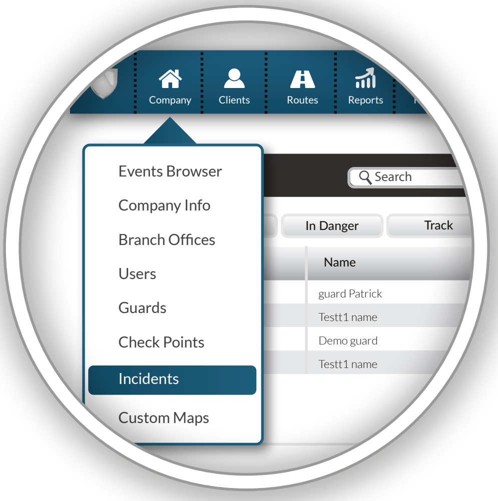
To remove a Checkpoint select one from the list and click on “Remove”.

If the Check Point cannot be removed, then it is assigned on a schedule route and you should firslty remove it from the schedule.



Incidents

Incidents are specific facts that bear a high level of importance and are the cornerstone of every guard tour. You can access your company's Incidents panel by clicking on the top left "Company" tab and select "Incidents" as shown on the right image.



Incidents panel

Depending on your company's needs and the assets you have to manage, you can add new incidents and edit or remove the existing ones.

Incidents

Add incident   Edit   Remove

Incident	Code
Broken door	1
Door unlocked	2
Lights On	3
Broken window	4
Opened window	5

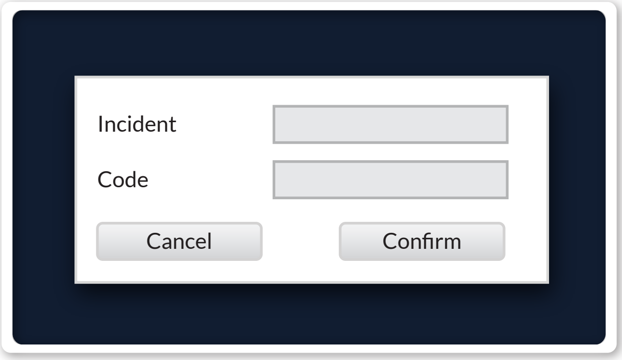
The panel is composed by a toolbar of actions and a list of your security company's Incidents. This list is being sent to each mobile device connected with a guard ID of your company account. Any changes to this list are also sent to each of your guard IDs.

Add an Incident

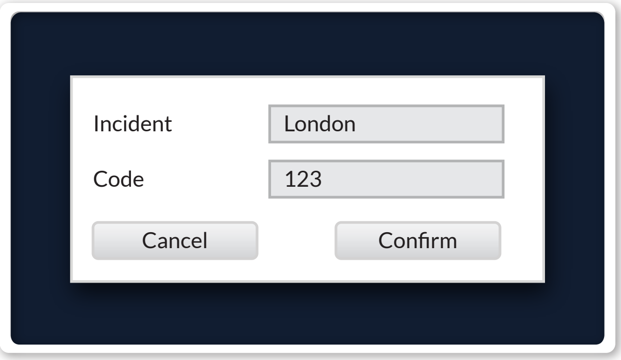
By clicking “Add Incident” a new popup dialog (as shown on the right) shall come up.

You have to provide:
- A unique name for the new Incident
- A unique code for the new Incident

After filling in the fields, the newly created Incident shall appear in the list of Incidents.



Edit an Incident



To edit an Incident you have to first select one from the list of your company’s Incidents.

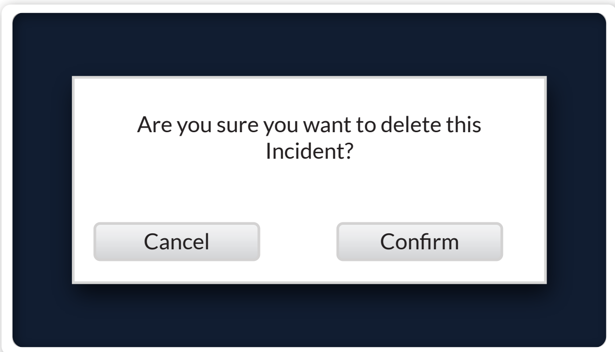
After selecting from the list, you can click on “Edit” and a popup dialog similar to the one of adding an Incident shall come up:

Likewise adding an Incident you can edit:
- The name of an existing Incident
- The code of an existing Incident

Delete an incident

To remove an Incident you have to select one from the list of your company’s Incidents.

After selecting from the list, you can click on “Remove” , which in turn will bring up a confirmation popup dialog. By clicking on Confirm button, the Incident shall disappear from the list of Incidents.



Clients

Clients are all the customers of a company which own the specific buildings and assets in which the checkpoints are placed and the guard tours are executed. You can access the Clients' List panel by clicking on the top Navigation Bar on "Clients" tab and select "Clients List", as shown on the right.

Clients

Add client Edit Remove Search

Name	Address	Phone	Incident Report by Email	Email
Client 1	Shaftesbury Avenue	124567	√	user@company.com
Client 1	Shaftesbury Avenue	123456789	√	user@company.com
Client 2	Ioannina 15, Greece	123456	√	j.doe@user.com
Client 3	St. Lewis, London	1234567	√	mike@mycompany.eu

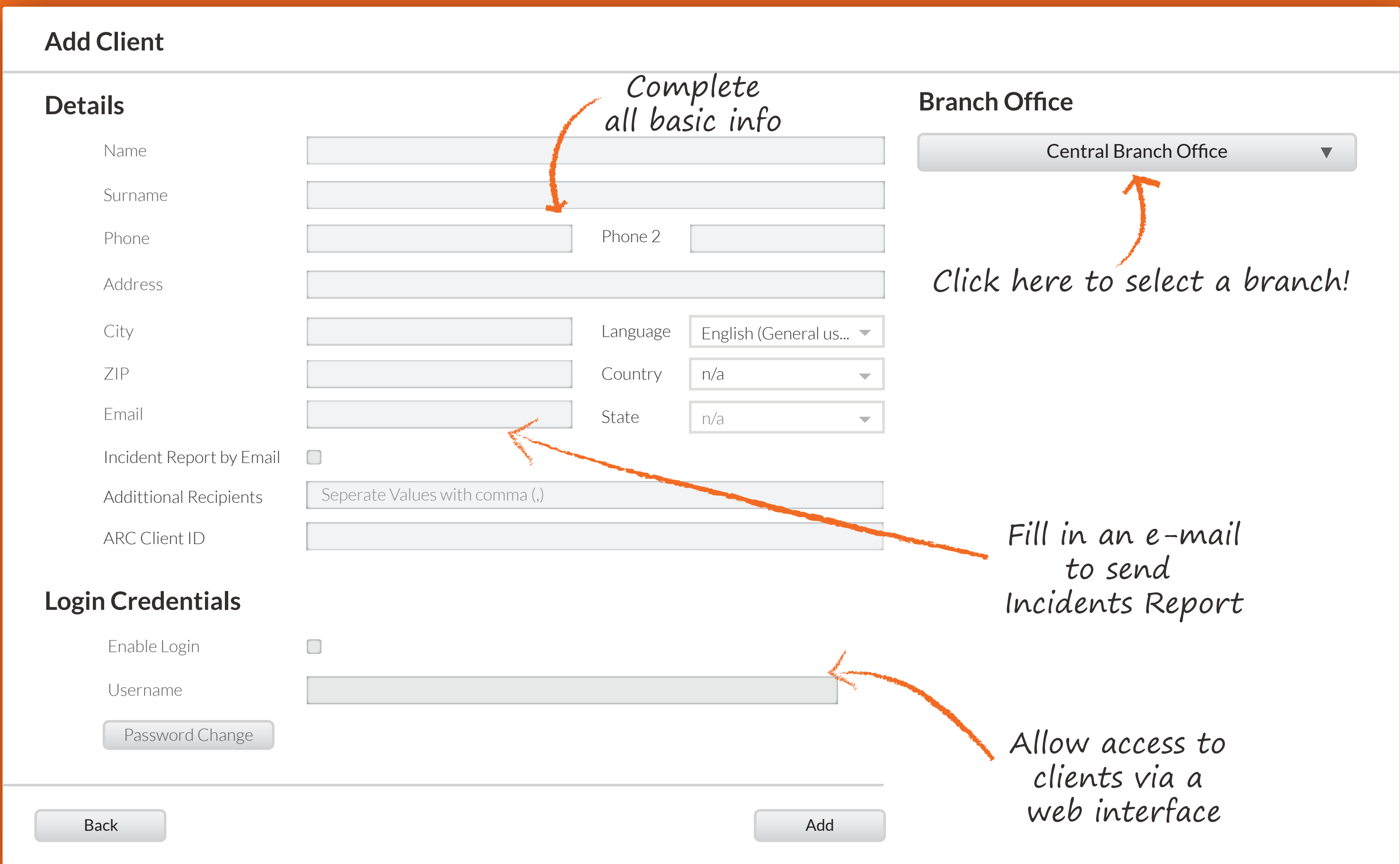
You can see a list of all of your clients' details and whether they receive Incident reports via e-mail. You can add a new client, edit, remove or search existing clients and see a full list of detalis about each client by clicking on Details.

Add a client

By clicking “Add client” a new dialog (as shown below) will come up. You can add information like:

- All basic contact information (Name, Phone, Address, ZIP, Country, Language, etc.)
- An e-mail to receive Incident Reports
- Credentials in order to gain access to QR-Patrol client interface and monitor guard events on your sites.
- Manage client sites. (Add, Edit, Remove sites and manage Checkpoints).
- Export Sites to an excel file.

By clicking on the “Confirm” button, the new Client shall appear in the list of Clients.



By clicking “Add”, a new client will be added. Click on the New client and then click on Edit button or just double click on the client. A new dialogue box will come up with all the necessary edit options and a new Sites tab.

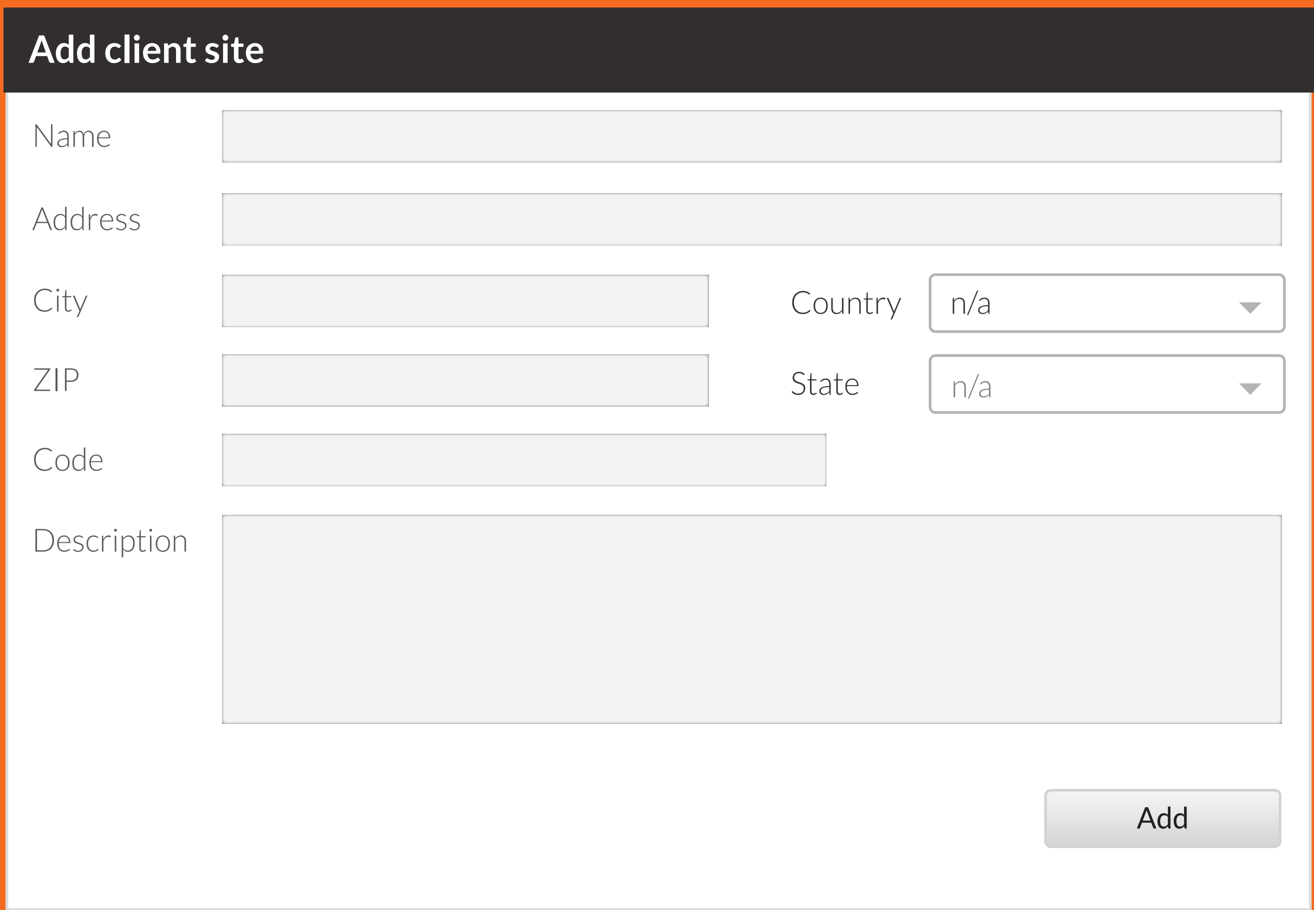
You can now add your first site for the selected client by simply clicking on “Add” button on the sites tab.

Add a client site

In the “Add Client Site” Panel, you can:

- ✓ Add a client site
- ✓ Edit a client site
- ✓ Manage Check Points
- ✓ Remove a client site
- ✓ Export client sites to an excel sheet

On the Client sites panel, click on “Add”. A pop up window appears with all the basic information to add for the new site.



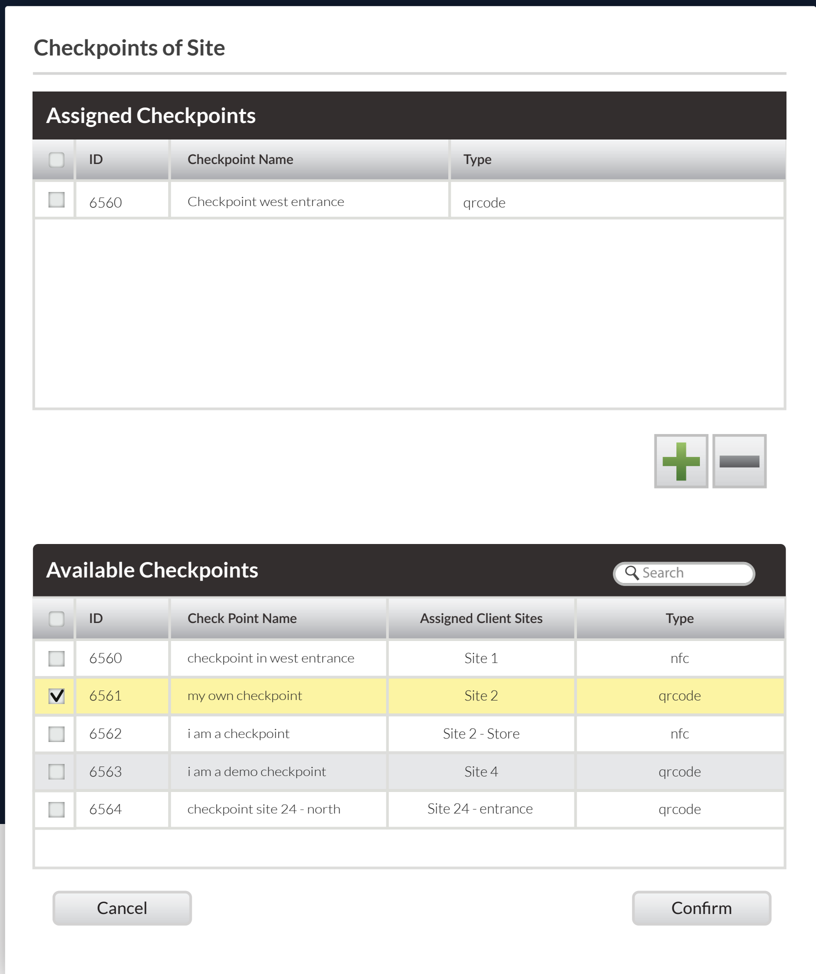
Having added a client site, it will appear in the list. You can then select the site and edit it, remove it from the list or Manage the Check Points of the specific site.

Manage Checkpoints

You can manage the checkpoints of the site you choose, by selecting Manage Check Points on the Add / Edit Client section. A new screen appears consisting of two seperate fields:

Assigned checkpoints, meaning the checkpoints that have been already assigned to the current site.

Available checkpoints, meaning all the checkpoints that are available in order to be assinged to a specific site.



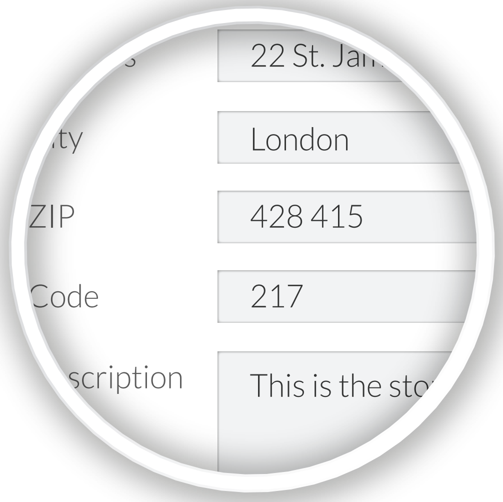
Assign a checkpoint to the site by simply clicking on it (in the list of the available checkpoints.)

Immediately it turns yellow. By pressing the plus button the checkpoint appears in the list of the assigned checkpoints. In the same way, you can remove checkpoints from the list of assigned chekpoints by simply clicking on the checkpoint and clicking on the minus button.

In any case,click on the Confirm button to confirm your action or Cancel if you do not wish to change the assigned checkpoints.

You can search for specific checkpoints by using the search field.

Edit Client Site

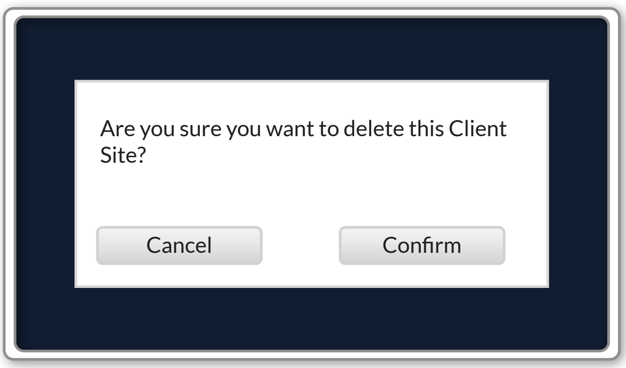


To edit one of your clients sites you have to select one from the list of the sites you have added.

Clicking on "Edit" will bring up a popup similar to the one of adding a new client site.

You can now edit all basic information like Name, Phone, Address,

Remove Client Site



To remove one of your client sites you have to select one from the list of your client sites.

After selecting from the list, you can click on "Remove" , which in turn will bring up a confirmation popup window. By confirming the action, the selected client site shall disappear from the list of your client's sites.

Schedules

Schedules are the scheduled patrols (guard tours) assigned to each guard. A schedule is a predefined guard tour, which includes specific checkpoints that should be scanned between a specific time interval.

You can access the Schedules panel by clicking on the top Navigation Bar on “Routes” tab, and selecting “Schedules (New)” as shown on the right image.

Schedules

Day	Week	Month		List

On the upper left Schedules panel (Day, Week, Month), you have the option to choose the respective View for your Schedules. The default View is the Month view. You can also see a daily list of your Schedules, by pressing the List button.

*Draft/Past Schedules appear in grey color, whereas Activated Future Schedules appear in blue.

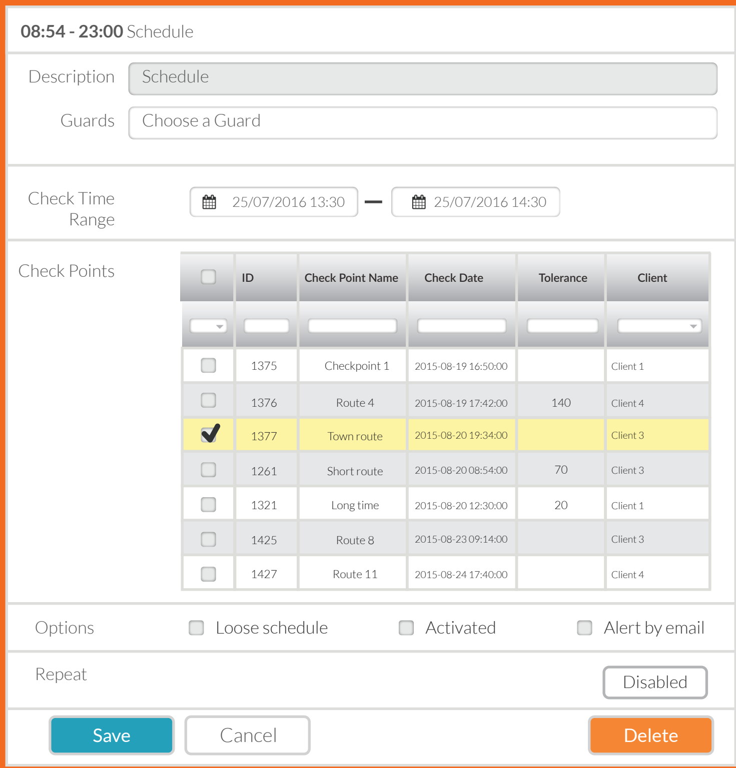
Monday	Tuesday
27 • **07:45** mainwarehouse check • **10:25** guard2 check • **12:40** guard3 check • **16:20** yard space check • **19:30** secondary check • **22:00** final verification • **01:30** midnight check • **04:50** final mainwarehouse check	28 • **07:50** guard1 check • **10:30** guard2 check • **12:40** guard3 check • **16:40** yard space check • **19:50** secondary check • **22:00** mainwarehouse check • **01:30** midnight check • **04:50** final factory check

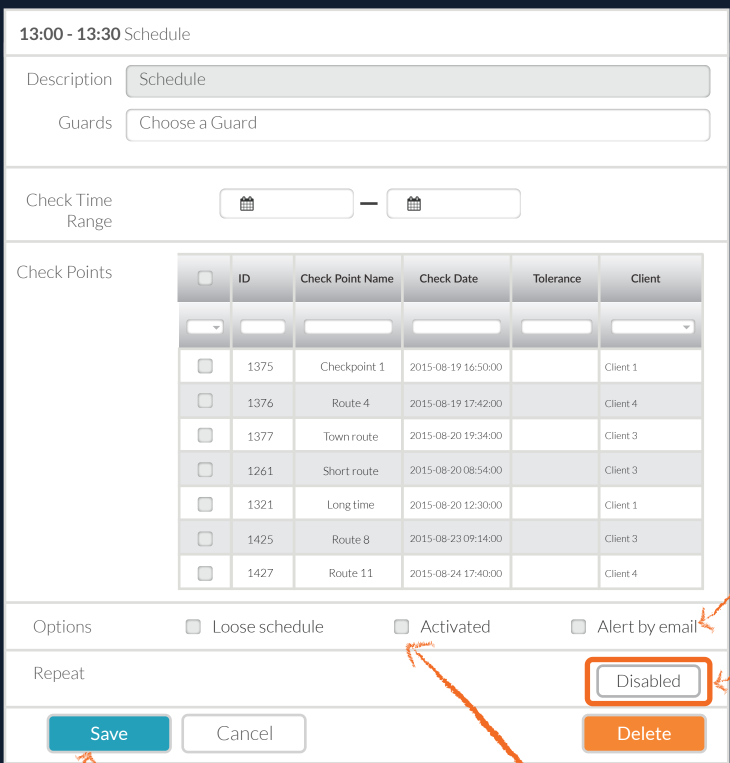
QR-Patrol
Guard Tour System

Strict Schedule

On a Strict Schedule, each Checkpoint has a specific Scanning Time Range.

- ✔ Select a Checkpoint that you wish to include, by clicking on the respective checkbox
- ✔ Select the scanning Time Range that you wish for, for the target checkpoint
- ✔ If you wish to add the same checkpoint multiple times, you can do this by selecting it and then pressing on the Copy button
- ✔ Repeat this process until you've added all the checkpoints that you want!

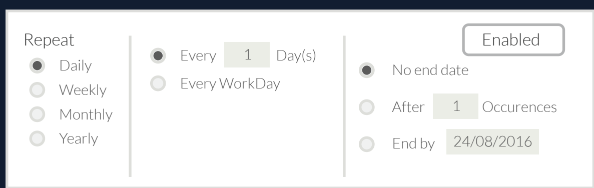




Fill in the rest information so as to complete your Schedule

Check to receive email alerts for problematic patrols for this Schedule

Select how often you wish your Schedule to be repeated and when you wish those recurrences to stop!



Finally press on Save button!

To save your Schedule as draft, leave Activated checkbox un-checked.
To activate your Schedule, check the Activated checkbox.
Activated Schedules cannot be altered afterwards!

Add a schedule

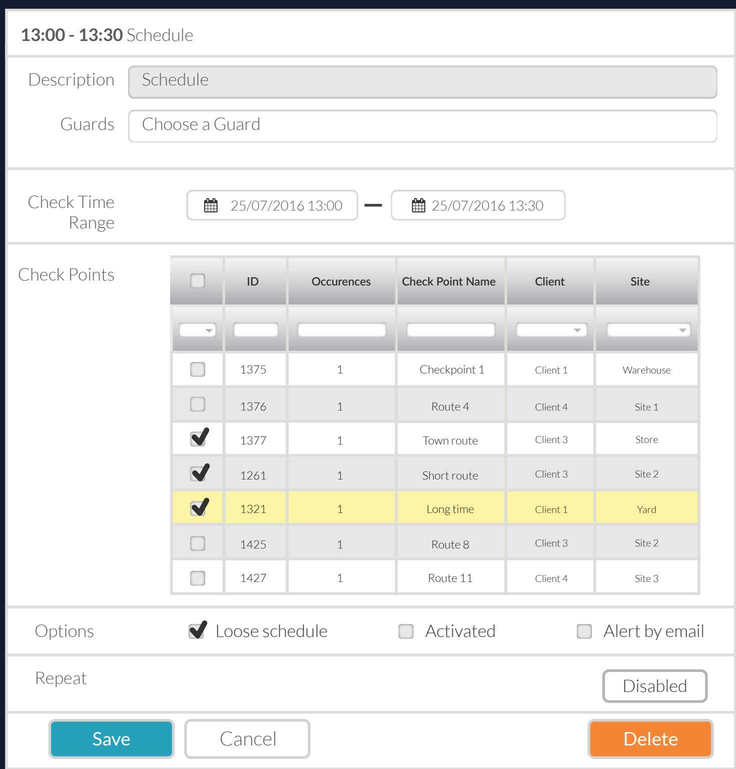
To add a Schedule, press on the Add button available on the upper right Schedules panel.

You can now define a description (name) for this Schedule, one or more guards to accomplish it, as well as all the necessary checkpoints, time intervals and options regarding the route.

Loose Schedule

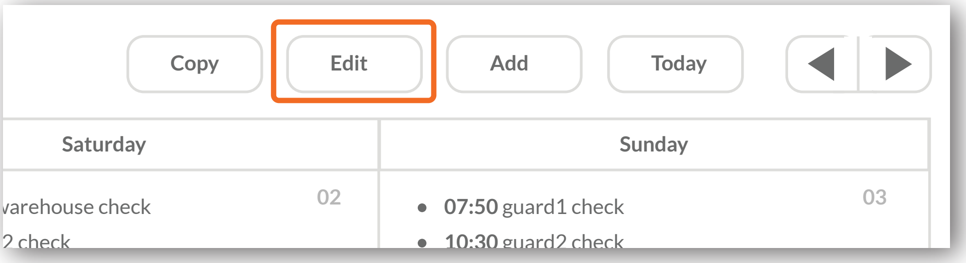
On a Loose Schedule, you don't specify the Scanning Time per Checkpoint, rather you define the Scanning Time Range for the whole Schedule.

- Check the Loose Schedule checkbox
- Select the Checkpoints that you wish to include, by clicking on the respective checkboxes
- If you wish to add the same checkpoint multiple times, double click on the "Occurrences" column and insert the value of your choice
- Finally, select the Time Range that you wish your schedule to last



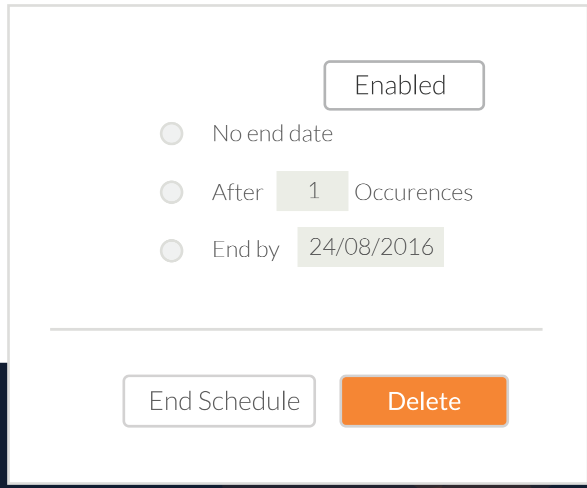
Edit schedule

To Edit a Schedule, click on it and press on the Edit button, available on the upper right Schedules panel.



For Non-Activated Schedules, you can make any amendment you wish. For Activated Schedules, you have 2 options:

- End Schedule: The Schedule won't occur again
- Delete Schedule: The Schedule won't occur again,
 and all past occurrences will be removed

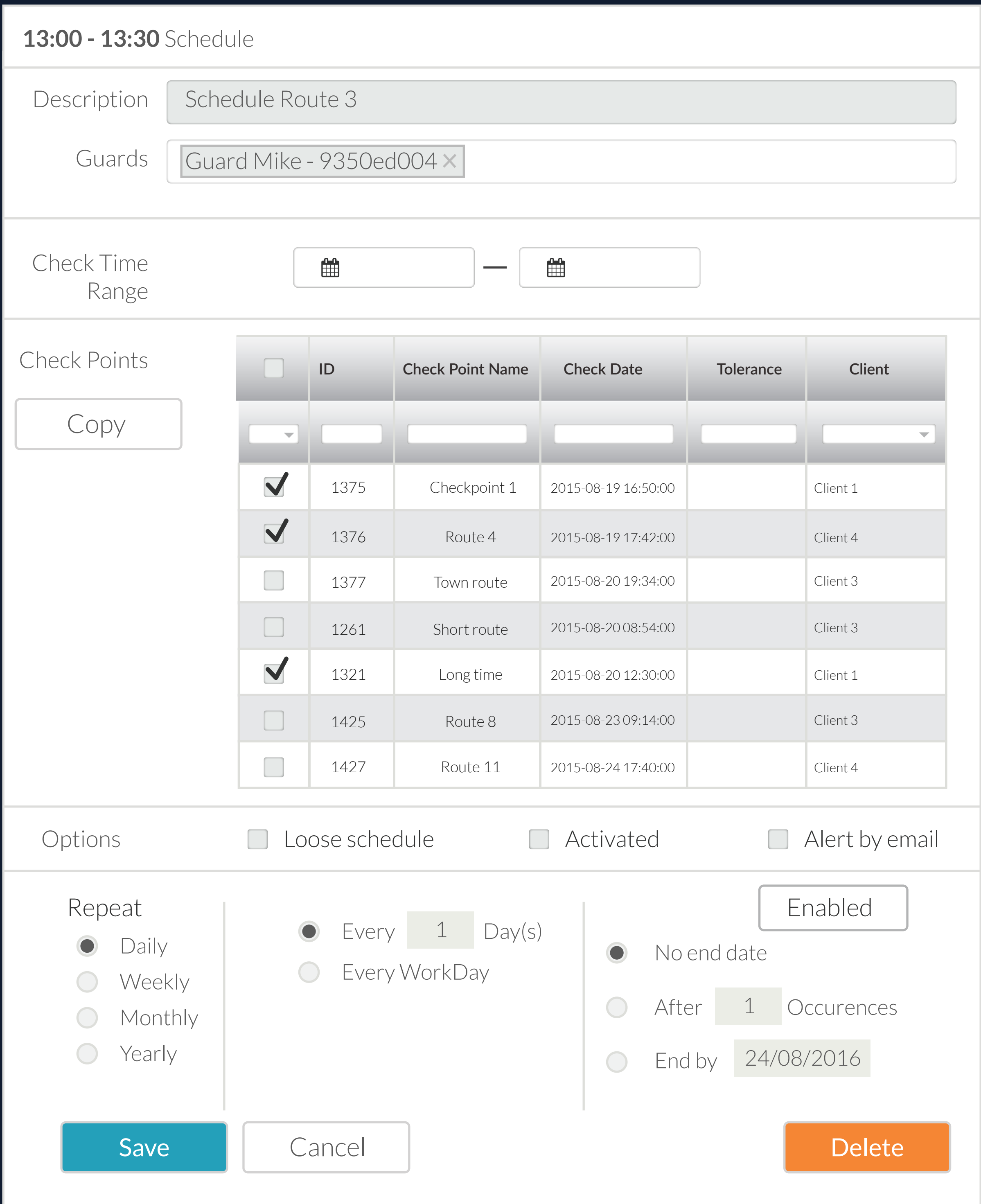


Login to QR-Patrol web application

followmystaff.com

Copy schedule

To Copy a Schedule, click on it and press on the Copy button, available on the upper right Schedules panel. The pop-up page displays a copy of the target schedule, in order to edit it as you wish.

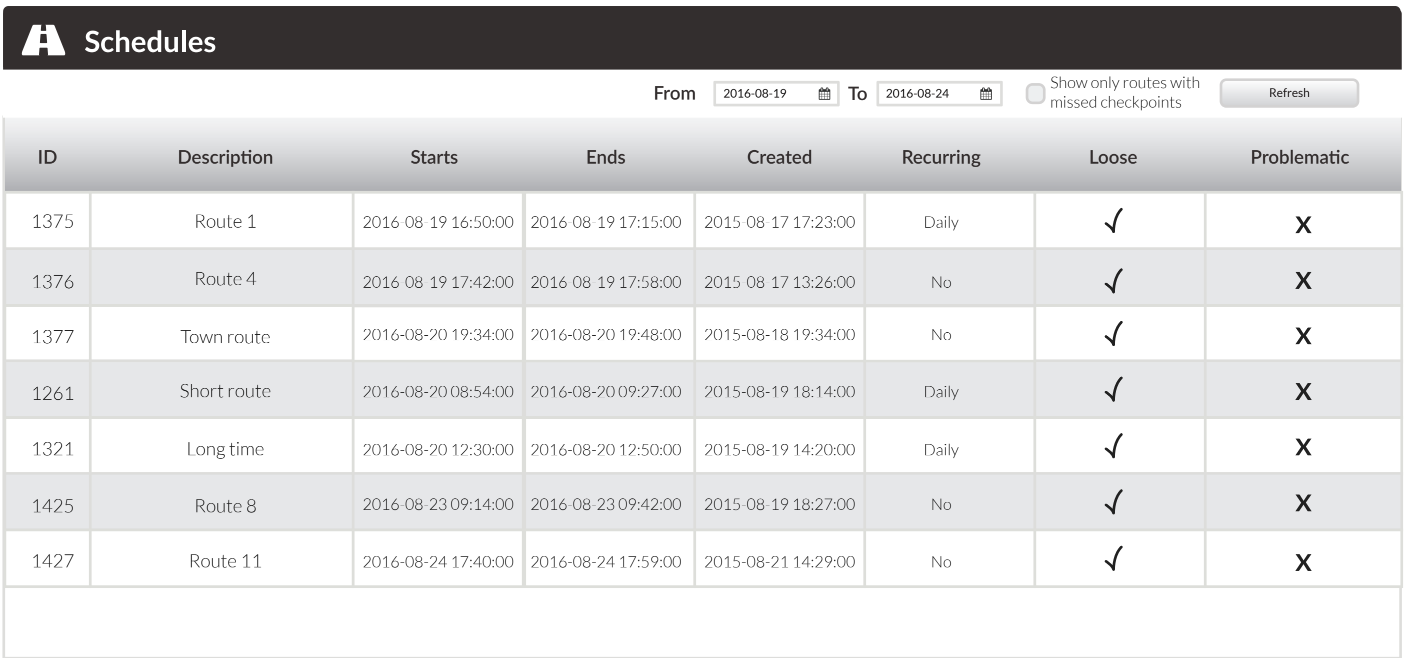


The Activated checkbox is always un-checked to Copied Schedules, so make sure you check it if you wish to activate your new (copied) Schedule!

*Copy function is especially useful for making changes to Activated Schedules: Copy the target Schedule, perform any desired updates (make sure you press on Activated checkbox after you are done with all the changes!) and Save it! Don't forget to also End the Old Schedule!

Schedules Report

You can access the Schedules Report panel by clicking on the top toolbar "Reports" and select "Schedule Report" as shown on the image.



Schedules

From 2016-08-19 To 2016-08-24 Show only routes with missed checkpoints Refresh

ID	Description	Starts	Ends	Created	Recurring	Loose	Problematic
1375	Route 1	2016-08-19 16:50:00	2016-08-19 17:15:00	2015-08-17 17:23:00	Daily	√	X
1376	Route 4	2016-08-19 17:42:00	2016-08-19 17:58:00	2015-08-17 13:26:00	No	√	X
1377	Town route	2016-08-20 19:34:00	2016-08-20 19:48:00	2015-08-18 19:34:00	No	√	X
1261	Short route	2016-08-20 08:54:00	2016-08-20 09:27:00	2015-08-19 18:14:00	Daily	√	X
1321	Long time	2016-08-20 12:30:00	2016-08-20 12:50:00	2015-08-19 14:20:00	Daily	√	X
1425	Route 8	2016-08-23 09:14:00	2016-08-23 09:42:00	2015-08-19 18:27:00	No	√	X
1427	Route 11	2016-08-24 17:40:00	2016-08-24 17:59:00	2015-08-21 14:29:00	No	√	X

You can check all schedules by selecting the appropriate time range and click on Refresh button. You can also see routes with missed checkpoints by selecting the specific box. To generate schedules report, you have to firstly select the date range.

For each schedules, click on the "Show Details" button, which will bring front a panel containing details of the selected schedule.

QR-Patrol
Guard Tour System

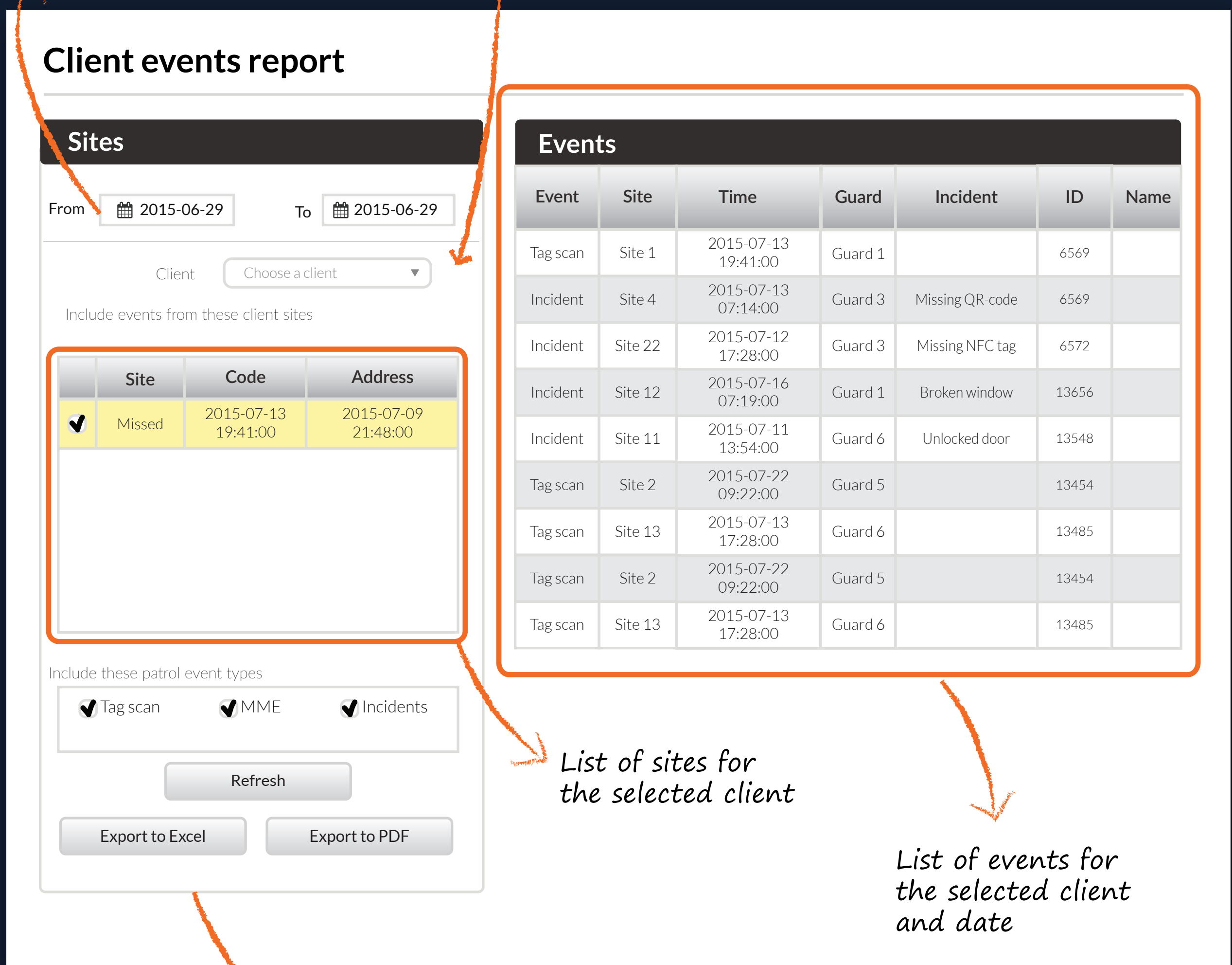
Client Events Report

It is a report containing all the events regarding a specific client for a given date range. (MME, incidents, checkpoint scans)

You can access the Clients Events Report panel by clicking on the top toolbar "Reports" and "Client Events Report" as shown below:

Specify the date range of the report

Select the client for whom the report is generated



List of sites for the selected client

List of events for the selected client and date

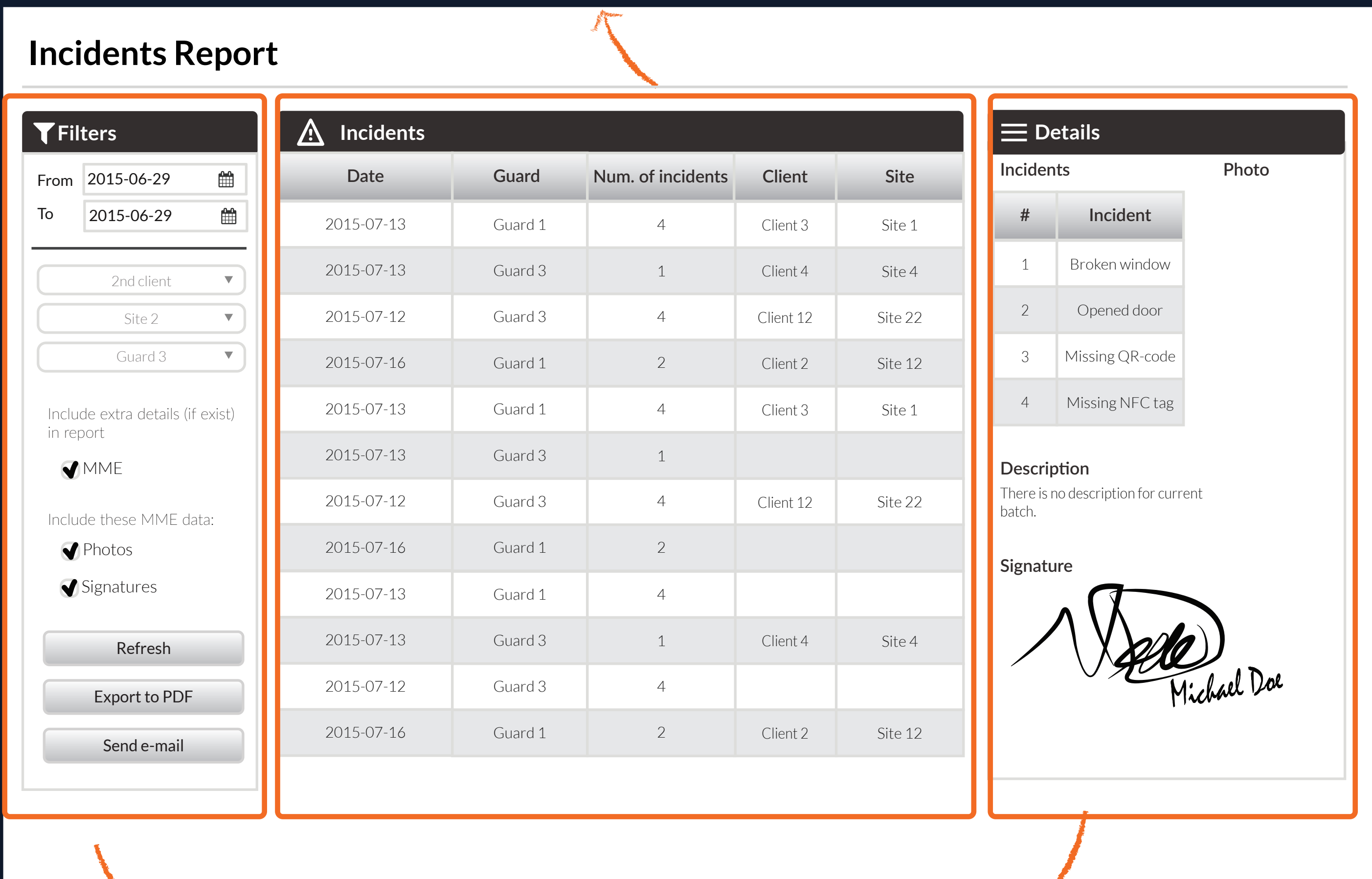
Export functionality

Incidents Report

It is a report containing all the incident events info of the security company for a given date range, which may or may not be assigned to a client.

You can access the incidents report panel by clicking on the top toolbar “Reports” and “Incidents Report” as shown on the right.

List of incidents in the specified date range



Filtering options and export functionality

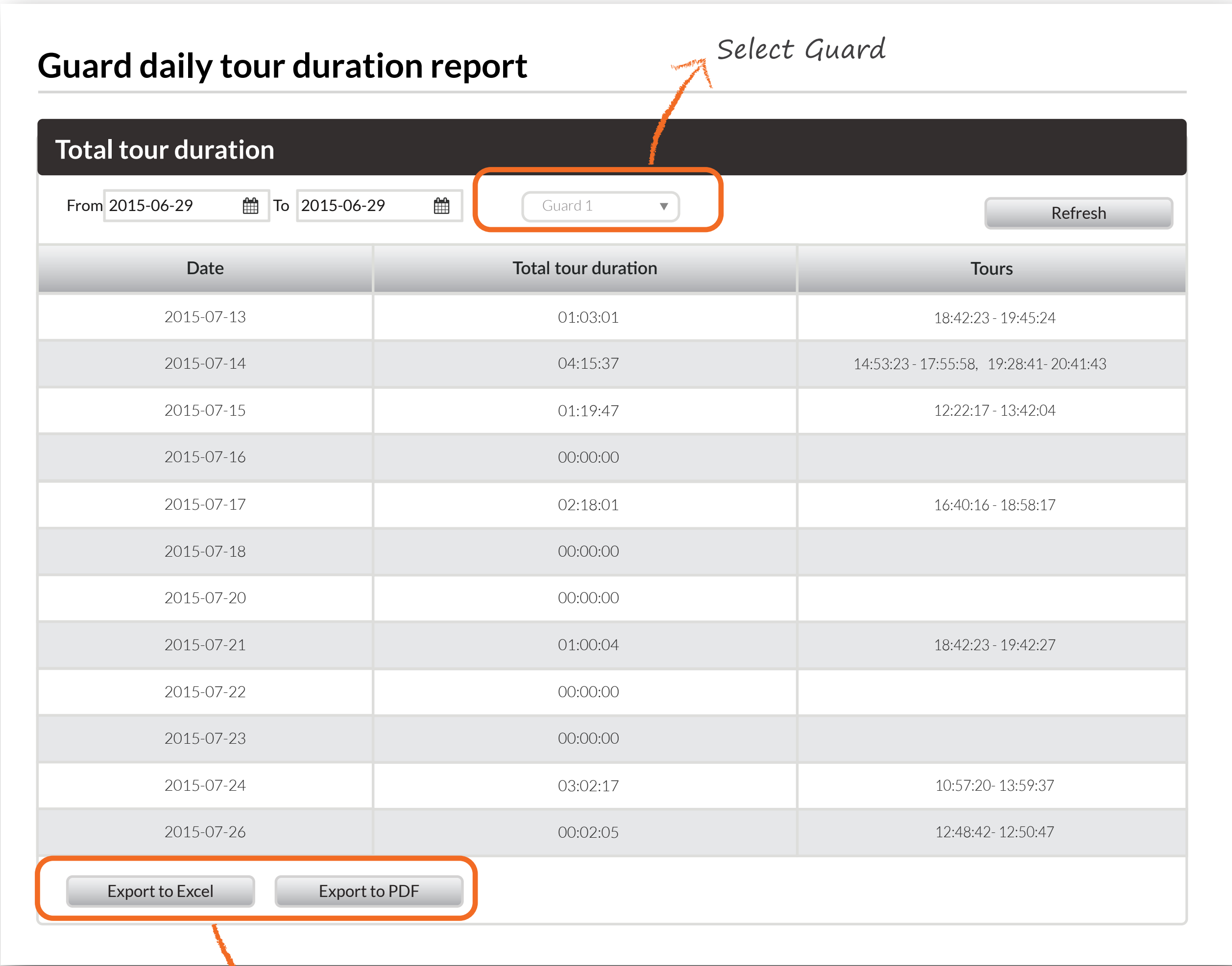
Details of a selected incident

Guard daily tour duration report

Guard daily tour duration report informs about the daily duration of patrols for a specific date range.

You can access the guard daily patrol duration report panel by clicking on the top toolbar "Reports" and "Guard daily tour duration report" as shown on the right.

Select Guard



Date	Total tour duration	Tours
2015-07-13	01:03:01	18:42:23 - 19:45:24
2015-07-14	04:15:37	14:53:23 - 17:55:58, 19:28:41- 20:41:43
2015-07-15	01:19:47	12:22:17 - 13:42:04
2015-07-16	00:00:00	
2015-07-17	02:18:01	16:40:16 - 18:58:17
2015-07-18	00:00:00	
2015-07-20	00:00:00	
2015-07-21	01:00:04	18:42:23 - 19:42:27
2015-07-22	00:00:00	
2015-07-23	00:00:00	
2015-07-24	03:02:17	10:57:20- 13:59:37
2015-07-26	00:02:05	12:48:42- 12:50:47

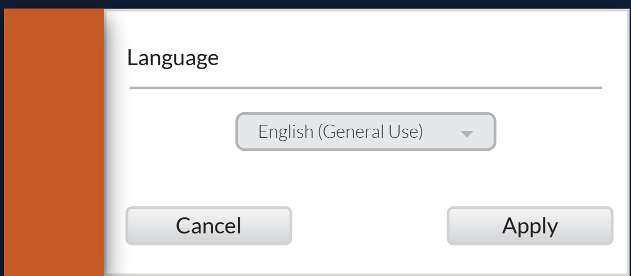
Export functionality

Settings

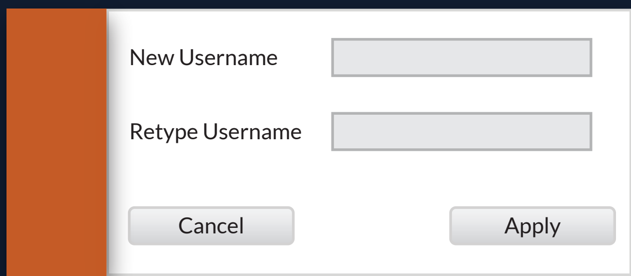
You can access the Settings menu by clicking on the main Navigation Bar in the top right gear above your account name.

From there, you can change your account credentials and language settings as well as upgrade your subscription plan or logout from QR-Patrol web application.

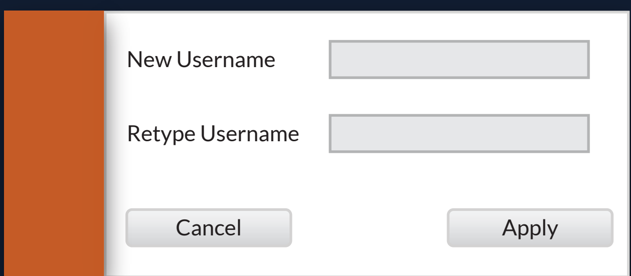
Language change



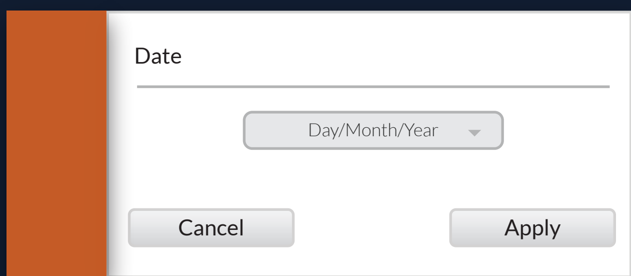
Username - Pass change



Upgrade plan



Date format change

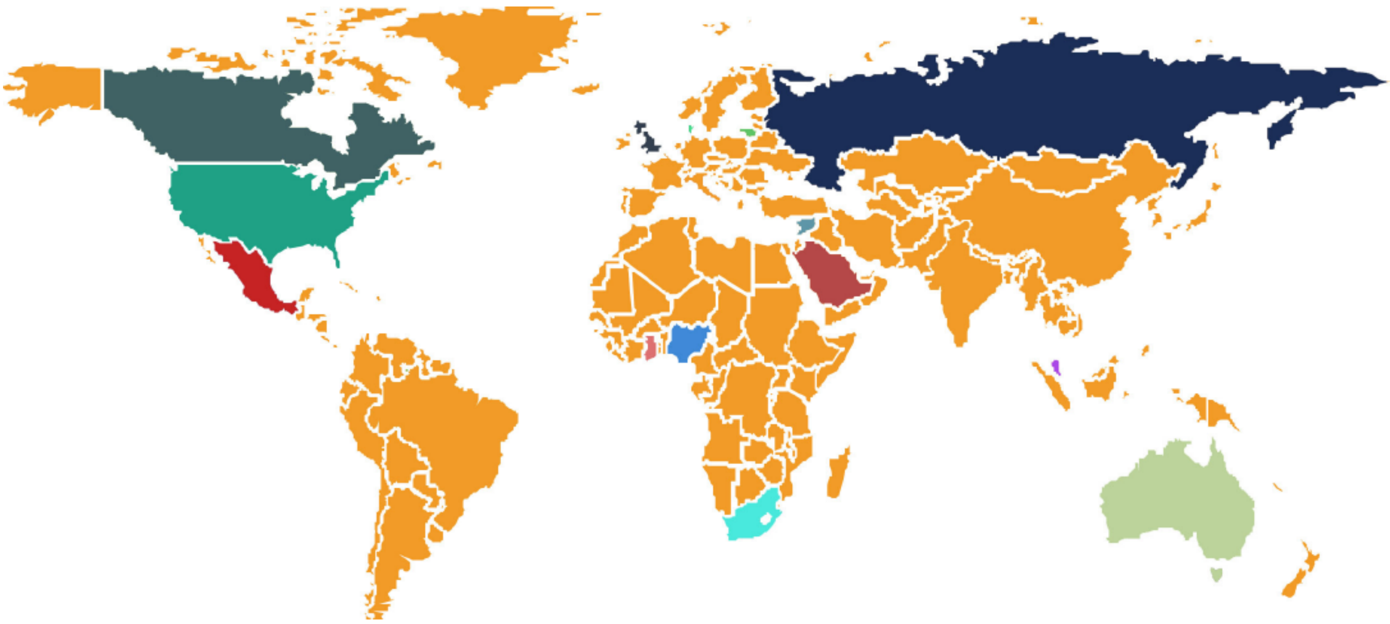


BUY ONLINE

Basic	Starter	Professional	Enterprise	Premium
$ 39 /per month	$ 59 /per month	$ 99 /per month	$ 119 /per month	$ 179 /per month
Guards	Guards	Guards	Guards	Guards
1-3	4-9	10-24	25-49	50-100
Buy Now	Buy Now	Buy Now	Buy Now	Buy Now

For more than 100 guards, make a request for a Platinum Plan Platinum Plan

OR CLICK ON THE MAP TO FIND A PARTNER IN YOUR REGION



Resources

Video presentation

Brochures

QR-Patrol | Your Guards online	View
QR-Patrol | A guard tour system	View
User Guide | Mobile application	View

Other resources

Useful links	
QR-Patrol	FAQ
Free test	Blog

QR-Patrol guard tour system

www.qrpatrol.com